

Certificate Issuance Service Operating Manual

- For the person who received the certificate-

**2.0.0 edition Nov. 25, 2025
NTT-W**

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Inquiry about the System

◆ NTT West Call Center for Certificate Issuance Service

Phone	082-207-4262
Reception hours	24 hours

*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

1.1 What is digital watermark ?

Screen Images

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Digital watermarks are embedded in certificates issued at convenience stores. The person who receives the certificate (such as a company) can check the authenticity of the certificate.

As an authenticity confirmation procedure, access the POPITA web application (see note), hold it over the received certificate, and the screen will automatically access the confirmation site. You can confirm the authenticity of the certificate by entering the necessary information on the confirmation site that has transitioned.

Authenticity: The ability to verify that the university has issued a certificate to the individual.

(Note) To use "POPITA" from a smartphone, please follow the steps below.

Access the following URL from your browser.

<https://popita.certcvs.ntt-west.co.jp>

Please Allow the camera settings on your smartphone's browser.



1 Procedure for verifying a digital watermark

*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

1.2 How to use POPITA

Screen Images

Steps

How to Operate

【Screen】



【Certificate】



1

Please access "POPITA" from your browser.
<https://popita.certcvs.ntt-west.co.jp>



2

"POPITA" enables external camera.

3

Hold the camera so that the frame of the certificate fits within the frame of screen ②.

* No button operation is required.

4

If the reading is successful, the screen automatically changes to the authenticity confirmation screen.
Enter the required information.

5

Enter the "confirmation code" written on the received certificate.
* The verification code is written on the lower left of the certificate.

6

After entering the necessary information, click the "Confirm" button.

*The screen images shown below are samples only. For actual operation, follow the on-screen instructions.

1.2 How to use POPITA

Screen Images

Steps

How to Operate



The screenshot shows a web interface for 'The University' with the title '確認結果' (Verification Result). It is divided into two main sections: '証明書情報' (Certificate Information) and '学生情報' (Student Information). Both sections contain placeholder text for various fields.

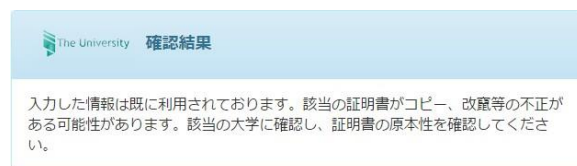
証明書情報	
確認コード	XXXX-XXXX-XXXX
証明書発行番号	証第C XXXXXX 号
種別	在学証明書

学生情報	
学籍番号	XXXXXXXXXXXX
卒業区分	在学生
学生氏名	XXXXXXXXXXXX
学生氏名(カタカナ)	XXXXXXXXXXXX
学部学科	XXXXXXXXXXXX
入学年	XXXX年XX月XX日
卒業年	
生年月日	XXXX年XX月XX日

7

If the verification code matches successfully, the certificate information will be displayed.

If the verification code is incorrect, you will see the verification result as shown below. Check the entered information again, and if 7 "Certificate Information, Student Information" is not displayed, report to the university and confirm the originality of the certificate.



The screenshot shows a web interface for 'The University' with the title '確認結果'. It displays a message indicating that the entered information has already been used and that there is a possibility of a copy or alteration of the certificate.

入力した情報は既に利用されております。該当の証明書がコピー、改竄等の不正がある可能性があります。該当の大学に確認し、証明書の原本性を確認してください。